

## Marlene Swarts, MA, CRC



Helen Keller National Center (HKNC)

I have had my CRC certification since 2002. With my prior employer, the CRC was not required to maintain or promote within the agency. I kept my CRC for almost 20 years in spite of this because I've always been proud to have it and I never wanted a potential opportunity to pass me by because I did not have my CRC. With my current employment, it is a requirement because of our contracts with VR. The two things that I cherish the most about my CRC certification are the ethics requirement and the support I get from the CRC staff. The ethics handbook is a wonderful tool to use when facing a decision you need to make. I appreciate that the handbook covers so many areas of potential ethical violations. Whenever I email CRC staff, I always get an answer and/or support in a timely fashion.