CRCC STANDARDS AND EXAM COMMITTEE Call for Applications

APPLICATION DEADLINE: JUNE 30, 2025

The Organization: Commission on Rehabilitation Counselor Certification

Position: Member—Standards and Exam Committee

Position Term: 3-year term – January 1, 2026 – December 31, 2028

Website: www.crccertification.com

CALL TO SERVE

CRCC® is seeking candidates for its next term, January 1, 2026 - December 31, 2028. In preparation for selection, the Nominating Committee conducted a detailed gap analysis to identify professional experiences, skills, and/or business model knowledge that would best complement the current directors—given the mission and future strategic direction of the organization.

As a result of this analysis, the Nominating Committee anticipates identifying **four to five (4-5) individuals**. Selection priority will be given to the following:

- CRCs/CRC-CVEs currently working in the following practice setting: VA, private practices, state
 agencies, private not-for-profit rehabilitation, and insurance company.
- An advocacy professional with a deep understanding of current and emerging trends affecting the disability community.
- · CRCs in public or private rehabilitation.

CRCC maintains its longstanding commitment to diversity, equity, and inclusion in all aspects of its mission and activities at all levels of the organization, including the Standards and Exam Committee. We believe that diversity of experience and perspective will strengthen the organization's impact. To that end, the Standards and Exam should reflect a collective mixture of human and organizational assets including race, color, religion, national origin, age, sex, disability, veteran status, or sexual orientation— all while leveraging the power of diversity, equity and inclusion.

ABOUT CRCC

The mission of CRCC, a 501(c)(6) nonprofit organization, is dedicated to the excellence of rehabilitation counseling and services for individuals with disabilities by setting the national standard in certification, providing leadership, education, advocacy, and supporting research.

CRCC is focused on strengthening the certified rehabilitation counselor certification, the rehabilitation counseling profession, and advocating for and with individuals with disabilities and their families. We work tirelessly to uphold our vision for individuals living with disabilities to work and live fully integrated lives in a community of their choosing throughout their lifetime. CRCC sets and upholds standards for rehabilitation counselors and administers the prestigious nationally accredited CERTIFIED REHABILIATION COUNSELOR™ certification—widely recognized as the gold standard in Rehabilitation and Disability Counseling. The disability community has access to the benefits of highly competent and ethical CRCs. The CRC certification is held by nearly 15,000 certificants in the U.S.

THE ROLE OF THE BOARD OF DIRECTORS

The Board of Directors (Board) is to govern based on the mission, vision, strategic plan, and overall financial health of CRCC.

The CRCC Board is comprised of diverse professionals, many of the members are professionals who have earned the CRC certification. These Board members represent a wide portfolio of practice settings and client types.

The Board culture is lively and collaborative. The Board prides itself on being very much a governing board and is highly invested in successful Board outcomes. Due to the busy professional and personal lives of our directors, a high value is placed on the efficient use of Board time.

The Board conducts four virtual meetings throughout the year and from time to time may call for one or two special meetings in addition to the four scheduled meetings. Each Board member also serves on at least one committee—which entails participating in committee meetings throughout the year, no longer than two hours each.

THE BOARD'S WORK IS FURTHERED THROUGH THE WORK OF SEVEN BOARD COMMITTEES:

- The Finance and Audit Committee assists the Board of Directors in fulfilling its oversight responsibilities
 relating to CRCC Board's financial reporting, the system of internal controls over financial reporting, the
 external audit process, enterprise risk management, monitoring the financial health of the organization,
 ensuring that its assets are protected, and its resources are used properly, and compliance with
 applicable laws and regulations related to financial reporting.
- The Executive Committee is responsible for reviewing and recommending changes to its governance
 policy manual, to select and retain a qualified CEO; monitor the CEO's performance; and ensure that the
 CEO's focus is aligned with CRCC Board's vision, mission, and key objectives, as well as the policies set
 forth in the Board's Governance Policy Manual.
- The **Nominating Committee** assists the Board of Directors in fulfilling its responsibility to identify qualified individuals to serve on the Board and committees.
- The **Ethics Committee** is charged with the duty to update, review, and recommend changes to the Board regarding the CRC Code of Professional Ethics for Certified Rehabilitation Counselors, the CVE Code of Professional Ethics, procedural rules, and sanction guidelines. This committee is also charged with reviewing and processing all ethics violation claims.
- The Standards and Exam Committee is charged with establishing criteria for certification, certification renewal and continuing education. The committee oversees the creation and review of exam items for the CRC Exam. The committee reviews the certification examination Based on the Job Task Analysis research, the committee refines and clarifies standards and criteria, recommending changes to the Board as needed.
 - *Item Writing Committee* is a sub-committee of the Standards and Exam Committee and is charged with developing diagnostic items that measure candidates' knowledge and skill in the CRCC. Create item stems, questions or tasks, answer options, and keys that are clear, readable, and accurate.
- The **Education Committee** is a is a standing committee that develops, implements, and evaluates the CRCC's educational content and programs.

Prior to the meetings, Board members receive detailed materials to prepare them for the meetings, so time should be allotted for pre-meeting preparation.

CRCC BOARD'S STRATEGIC PRIORITIES

To give focus to the CRCC Board's work to further its mission, CRCC Board of Directors and executive leadership team develop multi-year strategic plans for the organization's operations, built around a framework of strategic priorities.

The framework consists of five strategic priorities, aka The Five Blocks.

ADVOCACY

Advocates for the interests and well-being of the CRCs and individuals with disabilities.

EXPANSION

Retain and expand the certificant community for greater access of experts for the disability community.

STANDARDS & CERTIFICATION

CRCC Board sets, administers, and enforces **Certifications Standards** that warrant public trust.

COMMUNITY ENGAGEMENT

Raise awareness of the CRC credential and overall Rehabilitation Counseling profession.

UNIFICATION

Unify the rehabilitation community with CRCC's leadership.

WHAT CRCC STANDARDS AND EXAM COMMITTEE SERVICE OFFERS

While all Committee Members volunteer their time, talent, and energy without pay, the current and past members will attest to the fact that their personal and professional rewards are substantial. Specifically, these individuals have articulated the following benefits:

- An opportunity at the forefront to attain an insider's perspective and directly shape the future of the profession.
- Personal and professional development.
- An opportunity to give back to society and have true impact on a profession that affects millions of individuals with disabilities, their families, and communities for generations to come.
- A sense of relevancy in a forum where each voice is heard and respected.
- Extensive peer-to-peer personal and professional development.

Note: While there is no cash compensation, CRCC Board does cover the cost of travel, meals, and accommodations for all Committee-related travel if applicable. CRCC also offers 50 CEUs for their term of service on the Committee.

OVERALL EXPERIENCE AND QUALIFICATIONS

The Nominating Committee, in its sincere effort to recruit a diverse committee, who look like and represent the fabric of all Americans, seeks individuals with:

- A CRC® certification in good standing.
- Model professional, respectful, and inclusive behavior.
- Ability to manage relationships at all levels with respect, caring, and confidence.
- Understand current trends and best practices within rehabilitation counseling.
- Demonstrated appreciation for informed decision-making based on reasonably available data.

PERSONAL ATTRIBUTES

Leading candidates should possess a majority of the following personal attributes:

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A wholehearted and passionate commitment to the mission of CRCC.		
Demonstrated accountability to a high ethical standard.		
Critical thinking—capable creative problem solving, and an ability to adjust one's thinking as needed or necessary.		
Emotional intelligence.		
A futurist approach. A forward-thinking, outward mentality that brings energy and enthusiasm for ne ideas coupled with an awareness of the dynamics of change and the need to anticipate and/or capitalize on opportunities that will propel CRCC into the future.		
An engaged approach, while serving as a supportive resource and naturally assuming an active participant role even from the very start of one's term.		
A genuine interest in leadership and in the future of leadership coupled with dedication to lifelong learning.		
Excellent communication skills including an ability to keep on message and be cognizant of others' time and viewpoints.		
No hesitation whatsoever to commit the necessary time it will require to be an active and engaged Committee member.		

APPLICATION PROCESS AND TARGETED TIMELINE

The timeline for this Board & Committee member selection process is as follows:

Phase 1 - Self-nomination applications are due on or before	June 30, 2025
Phase 2 - Nominating Committee reviews all applications and determines "short list" of candidates"	2 nd Week in July 2025
Phase 3 – Selected Candidates -virtual interviews with members of the Nominating Committee	August 1-31, 2025
Board & Committee elections	Week of November 18 th 2025
Virtual - New Board orientation	1st or 2nd week of December 2025
Virtual – New Committee orientation	1 st & 2 nd week of January, 2026
New Board & Committee terms begin	January 1, 2026

To view the full Standards and Exam Committee Interest Packet and application for consideration as a CRCC Standards and Exam Committee Member please find the following link: CRCC Application. As Committee positions are highly competitive, please be aware that while all applicants' materials will be thoroughly reviewed, not all applicants will be awarded interviews.

Application material submitted electronically must be in Word or PDF format. JPG's will not be accepted.

Questions? Please contact Cat Radosta at cradosta@crccertification.com



CANDIDATE INTEREST PACKET FOR CRCC STANDARDS & EXAM COMMITTEE MEMBER POSITION

The Commission on Rehabilitation Counselor Certification (CRCC) is a national organization that certifies individuals as Certified Rehabilitation Counselors (CRCs) and Certified Vocational Evaluation Specialists (CVEs). The CRCC Board of Directors is comprised of volunteers who are devoted to the promotion of quality rehabilitation counseling services to persons with disabilities.

Call for Applications

The CRCC Nominating Committee is pleased to announce it is currently accepting applications for individuals to serve as members of the Standards & Exam Committee of the Commission on Rehabilitation Counselor Certification (CRCC). We are seeking to recruit four to five (4-5) Standards & Exam Committee Members.

We are only accepting applications from CRCs and/or CRC-CVEs currently working in the following practice setting: University, Private Practice, Veterans Health Administration, State Rehabilitation.

The term of office for a committee position is three (3) years, from January 1, 2026, to December 31, 2028.

The application period closes on **June 30, 2025, at 11:59 pm CT**. The Nominating Committee will only consider applications submitted electronically* by this deadline when developing a slate of candidates to present to the Board of Directors.

*Application material submitted electronically must be in Word or PDF format. JPG's will not be accepted.

Committee Member positions are unpaid, voluntary service positions. CRCC pays travel and related expenses in accordance with its reimbursement policy.

Candidates elected to a committee position <u>must</u> attend a Committee orientation video conference in January 2025.

CRCC does not accept applicants who are currently serving on other related organization's board of directors if their board term coincides with CRCC committee terms: January 1, 2026 – December 31, 2028.

Final candidates will be required to participate in a phone interview with a member of the CRCC Nominating Committee, which will take place during August 2025. The Board of Directors will consider a slate of candidates in late November 2025, with notifications sent to all final candidates by December 15, 2025. All applicants will receive notification of their application status.

Pam Shlemon Nominating Committee Chair



Committee Member/Chair Description

CRCC is committed to maintaining a diverse committee composition regarding age, gender, ethnicity, and geographical location, and a diverse composition to work setting.

TERM OF OFFICE

Three (3) Year Term from January 1, 2026, to December 31, 2028.

DUTIES AS PRESCRIBED IN THE BYLAWS

Act in accordance with their fiduciary obligation to CRCC; act in good faith and in the best interest of CRCC.

Composition

- Director of Certification
- Committee Chair
- One (1) Board member
- Eight to twelve (8-12) Non-Board members

Qualifications

- A Certified Rehabilitation Counselor in good standing.
- Model professional, respectful, and inclusive behavior.
- Ability to manage relationships at all levels with respect, caring, and confidence.
- Understand current trends and best practices within rehabilitation counseling.
- Demonstrated appreciation for informed decision-making based on reasonably available data.

Primary Charges and Responsibilities

- Establish criteria for certification, certification renewal and continuing education.
- Annual renewal process (S&E charge).
- Retention of CRC (S&E charge).
- Oversees Item bank pool review (via Item Writing Subcommittee IW) and Item bank maintenance
 – ensure all items are current, valid and reliable, including current references, and archiving as
 necessary. Review item gap analysis from Pearson Vue's.
- Review item gap analysis from Pearson Vue's review.
- Oversees the certification examination, including creation and review of exam items.
- Refines and clarifies standards and criteria, recommending changes to the Board as needed.
- Review of accommodations request if appropriate and from time-to-time review candidates eligibility based on disclosure responses for certification and certification renewal.
- Oversees the development and distribution of the 2021/2022 Job Task Analysis (JTA)
 - 2 S&E Member + 2 IWW member to participate on JTA (every 5 years).
- Attend item writing training session (either in person or by web) if not previously attended. Attend IW Workshops is encouraged.
- Update the reading list and library resources (potentially source to Item Writing Committee).
- Participates/presents SME's perspective in Webinars as determined.
- Mentor assigned item writers through their writing process by reviewing their drafts, suggesting
 revisions, and submitting their final items for committee review. Work with item writers to ensure
 items match exam specifications, grammar, stem appropriateness, key (correct answer)
 discrepancies, presence and appropriateness of references. (As needed).

Specific Duties of Committee Members and Chair

- Act in accordance with the Code of Conduct, maintaining confidentiality at all times, and reporting potential conflicts of interest as necessary.
- Work in a collaborative manner demonstrating professional, respectful, and inclusive behavior.
- Complete all assignments and charges, respond to all communications, and attend all Committee meetings with a commitment to successful project delivery and beneficial outcomes.

Other Duties of Committee Chair

- Work with the President and CEO and Chair of the Board to clarify Committee directives and deliverables.
- Work with the staff liaison to develop effective meeting agendas and materials that provide the framework for the Committee to fulfill its charge.
- Preside over meetings of the Committee; promoting inclusion and diversity of thought.
- Communicate with Committee members on a regular basis and nurture the development of new members.
- Present to the Board, through the staff liaison, all proposals for policy change inclusive of conclusions and a summary of relevant data and findings.
- At the request of the Chair of the Board and/or President and CEO, participate in meetings of the Board to discuss Committee proposals and/or activity.

TIME COMMITMENT

The Committee typically meets in person two (2) to three (3) times annually via conference call for up to two (2) days each to review CRC Exam forms. In addition, the Committee participates in six to eight (6 -8) certification business meetings via video conference calls to review exam items and certification related agenda items, which last approximately one to two (1-2) hours. In addition, Committee members will be required to review information to properly prepare for meetings and may be required to research or respond to urgent matters that must be addressed between scheduled meetings. Committee Chairs have an added responsibility of working closely with the assigned staff liaison to develop meeting agendas/materials and to prepare and present proposals and recommendations to the Board. This may include the need to participate in Board conference calls or meetings with participation typically via telephone or web conference. The Committee Chair and new Committee members are also required to participate in an orientation video conference held prior to the beginning of their term of service.

CONFLICT OF INTEREST

No member of the CRCC Board of Directors or chairperson of any of its committees shall be allowed to be a board member on any other rehabilitation counseling association or related association during the term on the CRCC board or committee.

Liability

CRCC carries Directors & Officers insurance which indemnifies Committee members from being held personally liable for the actions of the organization or any member thereof.

STAFF RELATIONSHIP/ROLE

The staff liaison is the primary point of contact for routine and ongoing Committee activities. The President and CEO is also available to support the Committee Chair and members as they carry out their roles and responsibilities.

Performance Requirements

Committees and Task Forces may not commit to expenditures and may not express opinions or represent positions in the name of CRCC, unless specifically authorized by the CRCC Board of Directors.

Proposals for activities or programs that may involve expenditures of funds must be submitted, prior to the start of work, to the staff liaison for review and approval by the Board.

Recommendations to the Board must be submitted as formal proposals that present conclusions and summarize relevant data and findings.

Members of the Standards & Examination Committee are prohibited from sitting for the CRC examination or participating in the development of preparatory material, which may include financial gain, for a period of five (5) years from the expiration of their term of service on the Standards and Examination Committee. Recommendations to the Board must be submitted as formal proposals that present conclusions and summarize relevant data and findings.



Commission on Rehabilitation Counselor Certification Background Information

CRCC Mission

Dedicated to the excellence of rehabilitation counseling and services for individuals with disabilities by setting the national standard in certification, providing leadership, education, advocacy, and supporting research.

CRCC Vision

CRCC's vision is to serve as a leader in the unification of the rehabilitation counseling profession and for the Certified Rehabilitation Counselor (CRC) to be recognized as the credential of excellence for professionals assisting individuals who have disabilities to live fully integrated lives.

Certification Programs

CRC

An indication of an advanced level of specialized education and training, adherence to rigid standards of ethical practice, and an ongoing commitment to lifelong learning, rehabilitation counselors who have earned the CRC designation possess a marketable and valued credential that distinguishes them from other counseling professionals. CRC certification is also a recognizable point of differentiation with employers and clients, promoting consumer confidence and protection in the workplace, increasing professional flexibility and mobility, as well as offering the opportunity for faster career and salary advancement.

An independent, non-for-profit organization, CRCC has, since its inception, certified over 40,000 rehabilitation counselors through its Certified Rehabilitation Counselor Exam (CRCE), the only one of its kind in the United States. Individuals passing this voluntary certification examination become qualified as Certified Rehabilitation Counselors, or CRCs. To maintain the CRC designation, individuals are required to renew their certification every five (5) years, either through re-examination or by meeting specific ongoing educational requirements. The CRC Certification Program is accredited by the National Commission for Certifying Agencies (NCCA). Today, over 15,000 Certified Rehabilitation Counselors practice in the United States and throughout the world.

CVE

The Certified Vocational Evaluation Specialist (CVE) is a competency-based certification process. Competency-based certification is increasingly viewed as most appropriate method for awarding a professional credential. CRCC's vocational evaluation specialist certification process is guided by the principle that a professional must not only have technical knowledge about assessment but can also conduct evaluations and make recommendations according to an acceptable standard. Vocational assessment, like rehabilitation counseling, is best accomplished by focusing on the strengths of the individual with a disability.

A competency is a measurable set of knowledge, skills, and attitudes needed to effectively perform the tasks of the vocational assessment process. Since a competency is task-based, an individual may need to transfer the competencies to new situations and environments. The vocational evaluator

needs a combination of several competencies to perform the overall job well.

A competency-based certification infers a candidate's ability to perform vocational assessment tasks at a given level. This type of certification encompasses both knowledge of vocational assessment and the necessary skills to apply that knowledge. The certification requires the crucial foundation of medical and psychosocial aspects of disability and chronic illness. Further, the certification also encompasses attitudes about rehabilitation and disability.

In addition to CRC certification, **CRCC eUNIVERSITY**, a cutting-edge, online platform offering a self-paced, interactive, on-demand eLearning experience with content developed and taught by experts in the field.

CRL

We are committed in supporting leaders to transform the field of vocational rehabilitation into a dynamic, innovative, and consumer-responsive service delivery system that will inform the next 100 years of the profession. This program contains six domains of transformational VR leadership and provides an opportunity to apply concepts and tools to implement transformational change within a VR agency.

Rehabilitation Counseling as a Profession

Rehabilitation counselors are the only professional counselors educated and trained specifically to serve individuals with disabilities.

Rehabilitation counselors assist individuals with physical, mental, developmental, cognitive, and emotional disabilities to achieve their personal, career, and independent living goals in the most integrated setting possible. They engage in a counseling process which includes communication, goal setting, and beneficial growth or change through self-advocacy, psychological, vocational, social, and behavioral interventions.

Rehabilitation counselors utilize many different techniques and modalities, including assessment, counseling, case management, and advocacy to modify environmental and attitudinal barriers; placement-related services; and/or utilization of rehabilitation technology.

Rehabilitation counseling embodies:

Specialized Training that Focuses on:

- Understanding the medical and psychosocial aspects of various disabilities and disabling conditions;
- Knowledge of assistive technology;
- o Skilled service delivery through application of the case management process;
- Assessing abilities and strengths to facilitate a return to work.

Philosophy and Approach to Counseling that:

- Values the rights of individuals with disabilities to live independent, integrated lives;
- Considers advocacy to be an essential part of the job;
- Strongly commits to the concepts of holistic counseling, full inclusion, and empowerment;
- o Engages in a co-collaboration between counselor and client;
- Infuses multicultural considerations in all aspects of the rehabilitation counseling process.

Specialized Areas that include:

- o Employee Assistance Programming
- Expert TestimonyJob Development/Job Placement
- o Life Care Planning
- Marriage & Family Counseling
 Mental Health Counseling

- Return-To-Work Coordination 0
- School, Education, and Career 0 Counseling
- Substance Abuse/Addictions Counseling
- Teaching/Education
- Vocational Evaluation 0
- Vocational Rehabilitation



CODE OF CONDUCT

<u>Fiduciary Duty</u> – Directors and Committee members are required to act in accordance with their fiduciary duty to CRCC. Fiduciary duty is broader than simply being a good steward of CRCC's finances. More broadly described, fiduciary duty requires Directors and Committee members to act independently without undue influence, honestly, in good faith, and in the best interests of CRCC, where CRCC interests take precedence over personal interests and interests of other parties. It requires these individuals to act competently and prudently, exercising reasonable care in all decision-making without placing CRCC under unnecessary risk. It is a legal and ethical obligation that encompasses the duties of care, loyalty, and obedience described as follows:

Duty of care is a standard that requires Directors and Committee members to exercise the same care that an ordinary, prudent person would exercise in a like position or under similar circumstances. It requires active participation and attendance at meetings to be informed about the activities of CRCC in order to be able to make informed and independent decisions when voting.

Duty of loyalty is a standard that requires Directors and Committee members to act in good faith, be faithful to CRCC, and pursue CRCC's best interests. It requires these individuals to be dedicated to CRCC's vision, mission, and goals and to put the interests of CRCC above self-interest. It also requires them to disclose any issues that may be a real or potential conflict of interest and to recuse themselves from discussing and voting on the matter.

Duty of obedience requires Directors and Committee members to act in accordance with CRCC's rules and policies, and in furtherance of its goals as stated in the mission statement, articles of incorporation, and bylaws.

Communications Concerning CRCC Matters – Directors and Committee members should not unduly disrupt Board/Committee meetings by using disparaging remarks nor should they discredit individuals engaging in honest discussion and debate. Directors/Committee members should not discuss issues that CRCC has not finalized unless directed by CRCC to seek information from their colleagues or from members of the general public. Once a decision has been reached by CRCC, Directors/Committee members should not disparage the decision to the general public. Some examples of inappropriate communications include: speaking in public against a decision made by CRCC while acting as a Director/Committee member, and speaking disparagingly against CRCC colleagues.

Competency and Capacity to Serve – Leadership should be mindful of the consistency of the Committee when determining Committee assignments and Directors/Committee members should be willing to commit to developing their competence in areas where they may not be well-trained. If for any reason Directors/Committee members should become diminished in their capacity to serve and are unable to discharge their duties, they shall inform the Chair of the Board of CRCC of their situation and accept CRCC's recommendations on the matter. Likewise, if another Director/Committee member obtains information that leads him/her to believe a Director/Committee member is unable to discharge his/her obligations, he/she shall report this to the CRCC Chair of the Board for action. Examples of breaches of competency/capacity include: consistently failing to respond to requests by CRCC for information or action; and inability to respond appropriately to Board/Committee assignments due to diminished capacity.

<u>Conflict of Interest</u> – All Directors/Committee members shall behave in a manner that avoids a conflict of interest. Directors/Committee members shall not use information or experience gained through service to CRCC for their personal gain and/or in such a manner as to compromise the integrity of CRCC. Some examples of conflicts of interest include: using actual examination items in classroom teaching; ruling on an appeal of a friend or competitor; writing a letter of recommendation for an individual applying for a Board

position if you serve as a member of the Nominating Committee; and taking the CRC examination or participating in the development of preparatory material during their term of service and for a period of five (5) years from the expiration of their term of service on the Standards & Examination Committee.

<u>Dual Relationships</u> – Directors/Committee members should be mindful of dual relationships within CRCC. Dual relationships shall be declared at the time Committee assignments are made or if a dual relationship develops within the term of appointment. The Chair of the Board shall consider all declared dual relationships when assignments are determined. Should a Director/Committee member desire, he/she may speak in confidence to either the Chair of the Board of CRCC, the Chair of the Ethics Committee, or the President and CEO. Examples might include a Director/Committee member failing to disclose the existence of a business or sexually intimate relationship with another Director/Committee member or with another individual being recommended for CRCC employment.

<u>Public Behavior</u> – Directors/Committee members shall conduct themselves in a manner befitting CRCC and the profession of rehabilitation counseling. While any individual's standards regarding behavior are generally a personal matter, Directors/Committee members must take care not to compromise the integrity of CRCC nor the profession through their conduct. An example of inappropriate public behavior includes obvious inebriation at an official function at which one represents CRCC or the profession or inappropriate language or behavior on a CRCC social media platform.

Record and Document Dissemination and Disposal – Information gained through Board and Committee meetings is, at times, confidential (i.e., files on ethical cases, decisions on particular applicant files, etc.). Confidentiality must be maintained and may include proper housing and disposal of certain information. During their term of service and at the expiration thereof, Directors/Committee members shall return all official and/or confidential documents to CRCC office immediately upon resolution of the matter at hand to be disposed of properly or personally dispose of the material in a proper manner. Examples of potential problems in record and document dissemination and disposal might include: "off the record" discussions with others concerning confidential information; and handling confidential documents in such a manner they become known to others who should not have access to the information.

Certain acts are enforceable under CRCC's bylaws and/or policies and others may be enforceable by law.

However, the aforementioned topics are intended to be guidelines and will be available to all

Directors/Committee members at the commencement of their terms.